



beauty & style, naturally

The Journey to your log cabin installation

The aim of this document is to provide milestones of the journey through to completion of your project, highlighting the services we offer which enable us offer support and help each step of the way.

The initial idea

Use our website and extensive library of other designs to arrive at a finalised drawing of exactly what layout you want. Browse through the information on Standards and Specifications to decide what level of specification you want. Speak to us to talk through what our experience tells us would be the best specification.

Detailed quotation

From the layout of the building and agreement on the level of specification required we are able to offer a firm quotation. If required and based upon information you provide, we are able to obtain answers on questions about planning and building regulations which will give a direction forward.

References

You may wish to visit us to get a better picture of the type of company we are and the people you will be dealing with. You may also wish to visit a site to see the product in use and talk to previous customers. We have carried out a large number of installations and can usually get something fairly close you your area. Alternatively we have a show site within 10 minutes of the office and several other installations in our area.

Planning

Planning is usually a difficult subject and progress can be a long hard slog, but we are able to offer a free initial assessment and say whether planning is required and tell you how difficult we think it would be. We are also able to deal with the planning application (our help is only necessary if the issues are complex) and using our Consultant Town Planner, who has many years experience as a Planner working for Local Authorities and now with a good track record specialising in Log Cabin and other rural applications, we can improve your chances of success.

Site visit

Once you wish to proceed we can visit site to go over the site based issues such as access, storage, power, site conditions, base, services, timings, accommodation & amenities.

The Order

On final agreement of all of the details and receipt of a deposit, we will prepare the CAD details and order timber for kiln drying, machining and packaging into flat packs which are pressure treated and delivered to site, usually within 8 – 10 weeks dependant on workload.

Installation

Once the cabin is ready and delivered, our experienced team arrives on site to assemble the building. Durations vary according to the time of year, weather conditions and the size and complexity of the building but as a guide a two bedroom structure erected in the summer would take 4-5 weeks to complete.

Supervision

From the office we keep in regular contact with our installation team, who in turn are there to co-ordinate with you on day to day issues. We will also visit site as and when the progress requires and often install live webcams that help us to view progress from a distance. If required we can meet you on a regular basis to discuss site progress, answer questions and resolve any difficulties.

Handover & Aftercare

When the building is complete we will meet you on site and handover the building, providing all of the keys and running through operation of the fittings, cabin log settlement, further treatment and occasional maintenance on receipt of the final payment.

It doesn't end there though, we will return in a few months time to check everything over and adjust the doors and windows. If you have a problem or something needs attention under the warranty then we are here to help.

We want to be able to bring other potential customers to your building and get a good report from you so we are always keen to ensure that no nagging issues remain outstanding. This does mean that as the job progresses on site you must not feel you can change things as and when you want, so think long and hard about your project before the order is placed and the project will progress all the better to completion.

Enjoyment

Once the work is complete and you move in you can then relax and enjoy the fruits of your efforts knowing that you are utilising over 30 years of construction experience, a 25 year warranty and a first class product that you can rely on.